

Memorial Health System is more than just a hospital. We employ over 400 people and provide needed services to the community. Memorial Health System is made up of these affiliates who provide outstanding customer service, and high quality, compassionate care.

- Heartland Health Care Clinic
- Comprehensive Pain Solutions
- Frontier Estates
- Home Health & Hospice of Dickinson County
- Impact Sports & Fitness
- Learn & Grow Depot
- Memorial Health Foundation
- Memorial Hospital
- Rehabilitation & Sports Medicine
- ROSE Unit
- Senior Life Solutions
- Village Manor

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 (785) 263-6686
 www.mhsk.org

Memorial Health Foundation's *Spring 2019 Newsletter*

Update from the Foundation Director

Happy SPRING!!! After a long cold winter, it is so nice to feel the warmer temperatures, and see the colors of spring.

In January, Memorial Health System (MHS) welcomed a few new people (you may have already heard about): Angie Johnson began her new position as Chief Nursing Officer, and Dr. Cayle Goertzen began seeing patients at Heartland Health Care Clinic. Dr. Goertzen is an experienced family medicine physician with obstetric and surgical skills. We are very excited to have him here!

We welcomed two new department managers to our team. Sherri Kleinbeck is our new Inpatient Unit Nurse Manager and Stephanie Rogers is our new lab manager. Sherri, Stephanie, and Dr. Goertzen are all now new residents of Abilene and Dickinson County!



I hope you enjoy learning about all of the wonderful things happening at MHS. We are here for you, if and, when you need us.

~ Kim Stivers, Director of Community Affairs
 Memorial Health System & Memorial Health Foundation

MHS Patient and Family Advisory Council Welcomes New Members

The MHS Patient and Family Advisory Council (PFAC) has been busy getting everyone acquainted and familiar with the goals. PFAC meetings are every other month, with the next one happening on April 30th. Future projects include revamping and implementing bed side reports at shift change for nurses.

To request more information, or submit a comment or suggestion, please contact MHS PFAC coordinator, Sara Boyd, RN, by email at sboyd@mhsk.org or call (785) 263-6869.

New PFAC members:
 Pat Bockenstette
 Jessica Sawyer
 Jandi Wells
 Nancy Farnham
 David Walters
 Julie Beswick

PFAC members:
 Sara Boyd, Chairperson
 Cassy Wilson, Co-Chair
 Harold Courtois
 Angie Johnson
 Janice Roth
 Wendy Klosterman
 Linda Duncan
 Carolyn Mikesell



You and your family are important to us and we want to make sure you are well taken care of!

Impact Sports and Fitness Updates and New Equipment

THE BOXMASTER QUAD IS NOW AT



SPORTS AND FITNESS

CLASSES AND PRIVATE TRAINING AVAILABLE

- INCREASE STAMINA
- IMPROVE COORDINATION & AGILITY
- IMPROVE BALANCE & STRENGTH
- IMPROVE CARDIOVASCULAR HEALTH



Designed for beginners and experts. All ages are welcome. Member and non-member pricing is available. For more information, please contact Impact Sports & Fitness, 418 N. Broadway, Abilene, KS.

Call (785) 263-3888

Impact Sports & Fitness is the place to be if you want to get fit this year. We are proud to be able to provide the community of Abilene with an up-to-date facility and exercise equipment. Stop in and see our new Boxmaster Quad. It is great for all ages and stages! We are also excited about our new walking track, spin classes, and personal training opportunities. Don't wait! Invest in yourself, and become a member at Impact Sports & Fitness.



MHS Mission & Vision

Mission:

Enhance the health and wellness of all.

Vision:

Be the health care provider and employer of choice.

Comment from a Patient

This was a fun comment to receive on a patient satisfaction survey - "I have always had good experiences with any of my visits to Abilene hospital out-patient services. I am very proud of our health care center and feel very comfortable in knowing I have excellent care for family every time we need it. We have had out-patient lab, x-ray, 3D mammogram, 911 calls (one that saved my husband's life), hospital stays, and some ER visits. Senior support visits for me, dietician consults.....so many times they were always there for us with the very best of care. Thank you everyone." - *anonymous patient*

Like Us on Facebook



Facebook is a great way to keep up with family and friends. It's also a great place to find out what is happening in the community. Memorial Health System, Impact Sports & Fitness, and Village Manor all have a Facebook page. We invite you to like all three pages, and keep up on what's happening at MHS!

Customer Service is a Top Priority

SERVICE EXCELLENCE ACCOMPLISHMENTS

WE ARE BEGINNING TO CHANGE THE CULTURE AT MHS. STAFF ARE THINKING ABOUT CUSTOMER SERVICE AND THEIR ABILITY TO MAKE A POSITIVE DIFFERENCE.

ACTIVE COUNCIL MEMBERS

10

Memorial Health System employees recently completed their first year of customer service training and focus. Our employees are striving to provide the best care and customer service, and become the employer of choice. At MHS, we believe our patients, coworkers, families, and friends deserve the best of the best when they come through our doors.