

**IN THIS THIS  
ISSUE:**

Employee of the Month, Mary Cairns	1
Herington Hero, Yvette Ebright	2
April Fool's Pranks in	
Jeans Day, Community Meal of Abilene	3
Message from Employee Health	
HOSA Conference	4
SRHC LPN Jubilee	5
Donate Day	
Purses for a Purpose	
Volunteer Scholarships	
Weight Loss Challenge Results	6
Good Day Ks Visits Impact	
Welcome New Employees	7
Referral Bonus	
Positives from Patients	8-9
Letter To ED	10
Hope Lives Donation	
Community Garden Event	11
April Huddle Topic	
Message from HR	
Healthstream is Open	
HHCC Herington	12
New MRI Coming	
Easter at VM	13
HHCC Celebrates Dr. Seuss	14
On the Spot Awards	15-17

# The Monitor



April 2024

MEMORIAL HEALTH SYSTEM EMPLOYEE NEWSLETTER

## Employee of the Month, Mary Cairns

By Billy Hansen, Public Relations Coordinator



Memorial Health System's (MHS) April Featured Employee of the Month is Mary Cairns, Food and Nutritional Services Cook, at Memorial Hospital.

Mary began working for Memorial Health System about eight months ago, after applying for what she described as a great opportunity. Her job responsibilities include being a cook in the cafeteria at Memorial Hospital, but she will do "whatever is needed to be done and asked of me by my supervisor and co-workers."

When asked what her job favorites are, Mary said, "working with my co-workers; most days, we can laugh and have fun while getting all of our work done."

Mary is from Abilene and a graduate of Abilene High School. She is married and has two adult children. When she isn't at work, she enjoys reading, spending time with family, and all family activities.

The MHS Featured Employee of the Month has been selected by the Employer of Choice Council from the list of On the Spot Award winners received in the previous month. On the Spot awards are given to employees who show up to work, work hard every day, and go above and beyond their normal job duties. This monthly feature is designed to help you get to know the faces that make MHS a great place.



# Herington Hero AWARD

## Herington Hero Award Winner, Yvette Ebright

By Haley Jones, Director of Development & Marketing



Home Health and Hospice of Dickinson County in Herington, an affiliate of Memorial Health System in Abilene, has selected the next Herington Hero Award from the nominations gathered in March. Congratulations Yvette Ebright, and thank you for taking care of Herington!

Yvette's nomination had this to say about her:

"Yvette volunteers at the FRE (Family Resource Exchange). She works so hard to keep our store looking nice, and she gives many, many hours each month. She is also willing to do whatever she can to help anyone in need. Yvette is kind to everyone and never has a bad word to say about anyone. She is also a very patient person."

Kesa Riffel, Office Coordinator for Home Health & Hospice of Dickinson County, contacted Yvette to let her know that she was nominated as the next Herington Hero, and she was very surprised. "This feels undeserving", she said. Kesa asked her why she volunteers her time at the FRE and Yvette told her that she

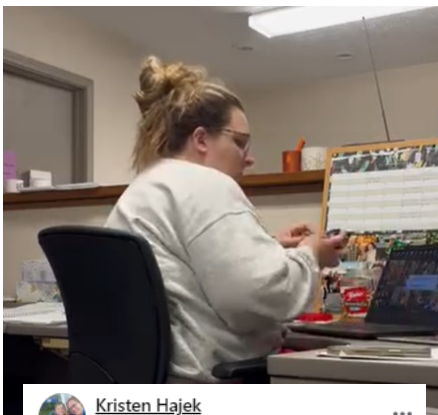
loves to shop at secondhand stores and thrift shops. While shopping at the FRE one day, she was asked if she would want to volunteer there, so she said yes. She added that she enjoys volunteering there because they have a lot of fun and it doesn't feel like work.




Staff in the Herington office had some good laughs thanks to one of them, *ahem...*Kristen Hajek, pulling pranks on April Fool's Day.




 **Kristen Hajek**  
17h · 🧑🏻‍🤝‍🧑🏻  
Silly toilet, our office is smoke free!



 **Kristen Hajek**  
17h · 🧑🏻‍🤝‍🧑🏻  
Had to break her in the right way with the classic paper on the bottom of the mouse trap.



 **Kristen Hajek**  
17h · 🧑🏻‍🤝‍🧑🏻  
This is our only door. We have a back door but no way to get in it. 😂



MHS EMPLOYEES DONATE TO COMMUNITY MEAL OF ABILENE

Employees of Memorial Health System (MHS) in Abilene wore blue jeans at work for another “Jeans Day” fundraiser on Fridays throughout the month of February. Employees make a donation, of at least \$5, and are allowed to wear blue jeans at work. A total donation of \$1020 was presented to Community Meal of Abilene. Seven Abilene area churches are involved in serving a free, weekly meal to the Abilene community. In 2023, 12,000 meals were served; up 4,000 meals from the previous year. The meals take place at Community Bible Church on Monday evenings at 5:30. Volunteers from the churches prepare and serve the food, and also deliver meals to those who are unable to leave their homes. If you would like to volunteer or make a donation, call 785-263-5233. The monthly Jeans Day fundraiser is organized by the MHS Employer of Choice (EOC) committee. Pictured from left are: Pam Schoemaker, EOC committee member; Debbie Howie, Community Meal volunteer; Theresa Brierton, Community Meal volunteer; and Haley Jones, EOC committee member.

## IMPORTANT MESSAGE FROM EMPLOYEE HEALTH

This is the time of year that MANY people are starting to get some Spring Cleaning done! Out with the old and in with the new! I always like to challenge status quo, so, as we bring in new employees, new buildings, and even some new challenges, I'm going to throw out some “old” (though still very relevant) policies. By throw out though, I only mean bring them out and talk about them! No file 13 for these!

One of the policies I would like everyone to pay particular attention to involves Employee Dress Code. I know, this IS old news. Reminders are so beneficial though as we get busy and maybe a little lax on stuff we “know”.

The dress code doesn't just tell us to wear appropriate clothes (such as scrubs, or business casual, etc.) It brings in the importance of looking professional and competent. Things like clean, unwrinkled, well-fitting clothes give us credibility and is more apt to make us more approachable and more believable when trying to help or teach someone. Clean, unwrinkled, well-fitting clothes **and** shoes ALSO help the hospital by meeting Infection Control guidelines (NOW you know why I bring up this policy in particular!).

Other items in this policy remind us that we need to show up at work with clean hair that shows the smiles on our faces, not just with our mouths, but in our eyes as well. Strong odors are also addressed here. These “odors” can come in many forms; strong perfume/cologne, cigarette smoke, vaping smells, AND body odor! Don't wear strong perfumes/colognes, don't smoke/vape in your work clothes, and please, PLEASE bathe and use deodorant daily! We do not want to make those sensitive to smells ill or bothered by strong odors that we can control!

And, lastly, let's talk about fingernails. Some departments may get by with long, pretty nails because of the department they work in. The policy however, states that anyone that works in patient care will have no artificial nails or extenders and no add-ons/glue-on accessories. So. Much. Yuck. Natural nails with length no longer than 1/8<sup>th</sup> inch are allowed.. Any of us that have direct patient care have to abide by this policy when at work.

This policy is important for infection control and could negatively affect survey results if not followed. It is important to adhere to the policy closely every day. Look good, smell good and make a great impression on ANYONE that passes through our doors! We work for a great place and it is our job to reflect that!

Let me know if you have any questions, or need any assistance! I do have the policy available and would be happy to discuss it with you. And please people.....Stay Healthy!!

*Tanya Rader*

Employee Health Nurse/Infection Control  
Memorial Health Systems  
785-263-2100 Ext 6251



# HOSA

OF A

e c t m  
a c u e  
l u d r  
t p e i  
h a t n c  
o i o s a  
n

On March 27th and 28th, Angie Johnson, CNO; Sara Boyd, SDO; and Haley Jones Director of Marketing & Dev. attended the HOSA Spring Conference held in Manhattan at the Kansas State University campus.

Approximately 880 high school students were there to compete or test in their chosen events. MHS had a table with information and fun challenges for students to engage in. Operation brought the steady hands of our future surgeons to the booth, and several students tried their skills at the baby band-aid race. *“I remember one of the hardest things to do when I first became a nurse was trying to put a band-aid on the patient with gloves on. You don’t even think about things like that”,* exclaimed Angie.

Through a scholarship opportunity provided by Kansas Hospital Association (KHA) Foundation Healthworks, and a partnership between Abilene High School and Memorial Health System, the school was able to enter into their first year of HOSA at the beginning of the 2023-24 school year, and it has proven to be a success so far. The following students were national qualifiers and have an opportunity to travel to Houston Texas this summer to compete at a higher level.

Kenlie Delay -1st Clinical Nursing  
Jentree McGivney - 2nd CPR  
Adin Bruna - 2nd CPR  
Hallie Johnson - 3rd Clinical Nursing  
Timbre Jurgenson- 2nd Health Career Photography  
Shelton Holt - 2nd Medical Reading  
Kaylin Flynn - 3rd prepared speaking  
Maddy Murnihan - 1st respiratory therapy

Also placing in the top 5 of their events were:

Nathan Jackson (sports medicine)  
Shelton Holt (medical terminology)  
Maddy Murnahan (health career board)  
Zoey Schultze (health career board)

AND another fantastic recognition goes to Michelle Schultze, RN and AHS HOSA Advisor. She was one of the six named as state advisors of the year in Kansas!!!

MHS is super-proud of these accomplishments in the first year of HOSA.

Salina Regional Health Center

Lindsborg Community Hospital | MEMORIAL HEALTH SYSTEM ABILENE Caring for you | North Central Kansas Medical Center

You're Invited!

An Evening to be Celebrated!

LPN Jubilee

Attention all Licensed Practical Nurses (LPNs) Join us!

Wednesday, April 10<sup>th</sup> • 6 - 8 p.m.  
Homewood Suites Ballroom  
115 E Mulberry St, Salina, KS 67401

Come and be a part of our respected healthcare team! Enjoy **hors d'oeuvres** and connect with our leadership for **networking opportunities**. Discover why Salina Regional Health Center stands out as an exceptional workplace! Gain insights into our **competitive compensation, benefits**, and the **exciting career prospects** awaiting you.

RSVP [www.srhc.com/careers](http://www.srhc.com/careers) or call 785-452-7026

**Purses for a Purpose**

**Silent Auction**

Memorial Hospital Lobby  
511 NE 10th Street  
Abilene, KS

April 17-18, 7:00am—4:00pm  
April 19, 7:00am—12:00pm

Proceeds will benefit the OCCK Transportation Fund and the Memorial Health System Volunteer Scholarship Fund

Hosted By  
MHS Volunteer Corps

Thank you for donating to Memorial Health Foundation on Donate Day!

DICKINSON COUNTY DONATE DAY **\$3,051.80 received**

Memorial Health System Fund

Know a high school student who is seeking a medical related degree?

MHSVC has two \$1,000.00 scholarships to give away. The application can be found on the MHS Volunteer Corps website page, or by scanning this QR code:

Deadline to apply is April 12

**Memorial Health System Volunteer Corps Scholarship**

This \$1000 scholarship will be awarded to an Abilene, Chapman, or Solomon High School senior who has contributed volunteer hours within the community and is seeking a medical related degree.

MEMORIAL HEALTH SYSTEM VOLUNTEER CORPS  
ABILENE | Salina Regional Health Center

## Winners of Impact's Weight Loss Challenge 2024

By Billy Hansen, Public Relations Coordinator

Impact Sports and Fitness in Abilene once again held its Weight Loss Challenge to begin the New Year. This year's contest took place from January 8th to March 1st. There were two divisions, men and women, and winners were awarded based on the percentage of body weight lost during the eight-week program. The top prize for each division was \$250 plus 10 classes at Impact Sports and Fitness, followed by \$150 plus 10 classes for second place, and 20 classes for third place. Anita Larson, Impact Sports and Fitness Manager and Trainer, led the program. Other trainers and class instructors involved in the "challenge" included Maurice Flynn, Alecia Sare, and Carisa Huntwork.

For the women's division, the first place winner, Cheyenne Kickhaefer, had a 5.92% weight loss. Connie Atkinson, second place, had a 4.79% weight loss, and Sara Brown finished in third place with a 2.33% weight loss.

For the men's division, the first place winner, Rod Jones, had a 17.35% weight loss. Lynn Peterson, second place, had a 14.29% weight loss, and Jesse Cornell finished in third place with a 13.13% weight loss.

"The new structure of the 'challenge' was a breath of fresh air, especially with using our own classes as part of the program," said Larson. "Even though we had a smaller group participating this year, the friendly competition was intense and the participants pushed themselves in many ways to lose some weight."



PICTURED LEFT TO RIGHT ARE: Lynn Peterson, Connie Atkinson, Rod Jones, Sara Brown, and Jesse Cornell. Not pictured: Cheyenne Kickhaefer.





### BEHIND THE SCENES FROM THE GOOD DAY KANSAS STOP AT

Good Day Kansas visited Impact Sports and Fitness on March 12 during their visit to Abilene in which they made several stops to learn about local businesses.

Good Day Kansas airs on KSN weekdays at 11:00 a.m. The feature with Impact Sports and Fitness aired on March 26.

# PLEASE WELCOME OUR NEW EMPLOYEES TO MHS!

Memorial Health System March 2024		
Photo	Name	Hire Date
	Lauren Nelson Frontier Estates Office Coordinator	Mar 11
	Nefertit Campbell Herington Clinic Medical Assistant Certified	Mar 11

Interested in CNA or CMA courses??? Sign up today for the next class sessions.  
Orientation starts in May!  
Make sure to tell your friends about this opportunity!

**CLOUD COUNTY COMMUNITY COLLEGE**  
**ALLIED HEALTH**  
**CERTIFIED NURSE AIDE COURSE**

**June 3, 2024 - July 25, 2024**  
 Online/Hybrid Course - 5 credit hours (AH197 ABI)  
**Location:** CCCC Geary County Campus  
 631 Caroline Avenue | Junction City | Building D  
**Mandatory orientation:** Monday, May 20 • 1 p.m.

**Clinical schedule:**  
**Village Manor**  
 705 N Brady St., Abilene, Kansas

June 17	.....	9 a.m. - 4 p.m.
June 19	.....	9 a.m. - 4 p.m.
June 24	.....	9 a.m. - 4 p.m.
June 26	.....	8 a.m. - 4 p.m.
July 1	.....	8 a.m. - 4 p.m.
July 8	.....	8 a.m. - 4 p.m.
July 15	.....	8 a.m. - 4 p.m.
July 22	.....	8 a.m. - 4 p.m.
Test Date:	.....	July 23 @ 11 a.m.

**Instructor:**  
 Linda Ramsey, RN  
**Cost:**  
 \$790, payable to Cloud County Community College  
*Includes CNA license fee. Book not included.*  
 High School students can use the CTE waiver and pay only \$100  
*(Includes CNA license fee. Book not included)*  
*Registration is required, and class size is limited.*  
**Email Cloud County Nursing Department**  
 at [nursing@cloud.edu](mailto:nursing@cloud.edu), for more information.

**How to Apply**  
 www.cloud.edu  
 Click "Apply Now"  
 to complete the  
 application for admissions

**How to Enroll**  
 Enroll online  
 or contact  
 Advising at  
 800.729.5101, ext. 275

**Payment**  
 Pay online or call  
 Cloud's Business Office  
 at 800.729.5101,  
 ext. 202, 203 or 205



**Concordia • Geary County**  
**Online & Outreach**  
 800.729.5101 • [www.cloud.edu](http://www.cloud.edu)



**EMPLOYEE Referral PROGRAM**

Welcome to the new 2023 Employee Referral Program!  
 Get rewarded for referring quality people to join our team!

For every referral that you give that results in a hire and start, you will receive \$200 and your name will be entered into the quarterly raffle!

The Champion Prize will go to the person who referred the most people,

CHAMPION PRIZE

**\$5,000**

SALINA SHOPPING SPREE\*

A VIP PARKING SPACE FOR A YEAR!



**TAKING CARE OF YOU SO  
YOU CAN CARE FOR OTHERS**



 Check your email for details & quarterly updates.

**CLOUD COUNTY COMMUNITY COLLEGE**  
**ALLIED HEALTH**  
**CERTIFIED MEDICATION AIDE**

**June 3, 2024 - July 25, 2024**  
 (AH 198 AA)  
**Location:** CCCC Geary County Campus  
 631 Caroline Avenue  
 Junction City | Building D  
**Mandatory Orientation:** Monday, May 20 • 11 a.m.

**Clinical location:**  
**Chapman Valley Manor**  
 1009 Marshall St., Chapman, Kansas


Monday, July 8	.....	2:15-9:00 p.m.
Tuesday, July 9	.....	2:15-9:00 p.m.
Monday, July 15	.....	2:15-9:00 p.m.
Tuesday, July 16	.....	2:15-9:00 p.m.

**Instructor:**  
 Sandra Grubb, RN  
**Cost:**  
 \$790, payable to Cloud County Community College  
*Includes CNA license fee. Book not included.*  
 High School students can use the CTE waiver and pay only \$100  
*(Includes CMA license fee. Book not included)*  
*Registration is required, and class size is limited.*  
**Email Cloud County Nursing Department**  
 at [nursing@cloud.edu](mailto:nursing@cloud.edu), for more information.

**How to Apply**  
 www.cloud.edu  
 Click "Apply Now"  
 to complete the  
 application for admissions

**How to Enroll**  
 Enroll online  
 or contact  
 Advising at  
 800.729.5101, ext. 275

**Payment**  
 Pay online or call  
 Cloud's Business Office  
 at 800.729.5101,  
 ext. 202, 203 or 205



**Concordia • Geary County**  
**Online & Outreach**  
 800.729.5101 • [www.cloud.edu](http://www.cloud.edu)



# Positives From Patients

## Comments have not been edited for grammar or punctuation.

*So impressed with the care even before our first visit*

*Walk in clinic when doors opened. I call next day-excellent service. Used portal and was updated and timely with info and results.*

*Very attentive and listened well. Pleasant an professional.*

*Walk in clinic when doors opened. I call next day-excellent service. Used portal and was updated and timely with info and results.*

*So impressed with the care even before our first visit*

*As far as I'm concerned, what I remember, they went above and beyond to help me*

*Doctor and surgeon cut me well informed on what was happening and what course of action and why they was taking it*

*Walked to window told my complaint was immediately put in a room care was administered*

*Took very good care of me very concerned have absolutely no complaints would recommend highly*

*Kim was very good. I am a hard stick and she got it first time and talked to help relieve my anxiety.*

*EVERYONE was very pleasant and wonderful!*

*Everyone from nursing staff to respiratory therapist to Doctor to care of my daughter.*

*No wait, came over from Walk in clinic*

*Had minimum waiting time all the way through.*

*The care was timely, complete information and provided the care that I needed . I felt very well cared for when I left.*

*Everyone was timely, kind, enjoyable and shared their knowledge with me.*

*Everyone was very accommodating for my migraine, allowed me to turn the overhead light off, and use the electronic billboard on the wall as a light*

*Don't recall seeing a Doctor but the Nurse Practitioner was great*

*Excellent nursing staff*

*Dr Kimm, is great! He evaluated my wife's eyes, assured her that she had followed the proper eye washing procedures. Explained the damage would be temporary. Gave her a filled prescription to take home.*

*Absolutely do and will continue to recommend.*

*The nurses and aides were all helpful and efficient.*

*Lab tech was outstanding, courteous, pleasant, knowledgeable and experienced.*

*Elisabeth was the absolute best person to staff the mammogram dept in the decade that I've been going!!*

*Everyone we have dealt with his been kind and helpful.*

*My daughter is notoriously difficult to draw blood on and they got it on the first try*

*The lady who checked me in was very friendly!*

*Overall excellent experience. It was worth my drive from Salina.*

*Elizabeth was amazing, encouraging, and very knowledgeable!*

*Andrea was very nice*

*I highly recommend my medical staff.*

*Very clean always*

*I really enjoyed having Dr Forbes. Would highly recommend her!*

*Nikki was friendly and knowledgeable when fielding our questions.*

*Dr. Hinman listened attentively and answered our questions in an understanding and knowledgeable manner.*

*I would definitely recommend Todd as he was thorough, kind, listened to us, and was helpful in moving forward with the injury*

*We recommend Dr. Hinman and Memorial Health System to our friends and neighbors.*

*Love Matilda, she is wonderful, kind & very friendly!!*



# More Positives From Patients

*Jenny did a great job! Great personality!*

*Heather in the lab did a stabbing good job! No bruise!*

*Heather was quick and professional!*

*Matilda always has a bright friendly smile*

*Jackie was very friendly, very quick and efficient*

*Well coordinated departments*

*My visit was great. I picked the right place. Thank you guys.*

*Everyone was very caring and helpful. Thank you for quick service*

*This is the only place I will have my labs drawn. Staff from start to end are amazing and kind.*

*this was the best care ever received in a hospital.*

*Everything was great and I couldn't feel any better about it. THANK YOU.*

*First time in ever felt like my Dr and nurse were in tandem. Lexi and Dr Thompson make a great team!*

*Dr Short is not only professional, he shows genuine care and extreme patience*

*The office, nurses and Dr. Holmes were and are wonderful. I didn't mind the wait. I would want extra time spent with me if necessary so I try to look at it that way.*

*Love the people who work there. I drive all the way from junction city because of your wonderful service  
Great people great service!*

*There are two doctors I prefer to have and she is my number 1 pick!*

*Overall - very good experience.*

*I had very good care with my stay in the hospital.*

This is YOUR employee newsletter, and we want you to help fill it!

Fun things you are doing in your departments, employee recognitions, important information; basically anything that you want to share (because you think it will bring entertainment to others) or **NEED** to share (because it is a systematic change or reminder) with your fellow employees .... These are just a few examples of what makes the news.

Please share with your marketing department and we'll see if we can't work it into one of the pages. We want this to bring you enjoyment while keeping you informed of "all things" MHS.

## Google Reviews



**Star Rating: 5**

**Physician: Dr. Brian Holmes**

**Review:** I'm a third generation and he's taken care of my children and their children. He listens and explains everything so you understand. Great Doctor!!

## Letter to the ED

To Whom It May Concern,

On February 14, 2024 I came to your hospital's ER at about 3am with lower back pain. As it turned out I had a stone in each of my kidneys.

I wanted to thank you for having such a great bunch of patient care folks on duty. They were APRN – Deann, Nurse – Ashley, Tech – Kalysta, and CT scan operator – Joshua (I think that was the correct name). Their bedside manners and professionalism were AWESOME! They relaxed me while doing what they needed to do with their pleasantness and professionalism

I served as a combat medic and dental tech during Desert Shield/Storm. I have worked in OR's and I have come across quite a few for lack of better words narcissist and a bit egotistical nursing/Dr's/CNA personnel but these folks were the complete opposite.

I could not have asked for or wished for a better ER crew than these folks and I hope you will give them the recognition and KUDOs for their great work. It was the rare occasion of having to go to an ER that I actually enjoyed being their inspite of the pain I was in. They made me laugh and feel relaxed. They even laughed at a couple of my bad jokes (can't tell them very well that is why they are bad or it's a that is messed up type but PG ratings).

I do hope they continue working together as a team they are great. I wish them all the best and hope that you will pass on my appreciation and at next review time the get a bigger raise then normal for their great work they deserve it.



Memorial Health System receives \$10,000.00  
from Hope Lives Event that was held in  
October 2023

**g**rab your loves and get ready to garden!

Village Manor is entering year two of their community garden project and they want you to come garden with them!

**When: Saturday, April 20th at 9am**

**Where: Village Manor**  
705 N Brady, Abilene  
(garden is in back of building on 7th St.)

Growing and maintaining a community garden takes several hands to be successful. This garden is open to the public. Anyone is welcome to help and benefit from what the garden produces.

Please RSVP to Andy or Mitch by calling **785-263-1431** so we have an idea of how many hands we can count on for our gardening event.  
Thank you!!!



### CARE STARTS HERE!

The Treatment Authorization & Privacy Acknowledgement form needs to be reviewed with patients and completed for every patient visit, whether it be for an inpatient, outpatient, emergency, clinic, or urgent care visit. Why is this important and what does it have to do with Patient Experience?



This process is one of the earliest patient care interactions and shows that we work together to provide excellent care and experiences to all of our patients.



This information gives patients crucial information regarding the care they are about to receive, their rights and responsibilities, and what to expect in regard to billing. Patients expect knowing this information up front.

### What is covered in this form?

1. Consent for Treatment
  - General consent to treat, including all services that are provided at the treatment location.
  - Surgical procedures will require an additional consent.
  - Acknowledgement that diagnostics & treatment are not an exact science.
2. Consent for Blood/Body Fluid Testing
  - Consent for additional testing in the event that healthcare staff is exposed to blood or body fluids.
  - Information regarding testing will be disclosed to the patient and other healthcare personnel only as needed.
3. Consent to Disposal of Tissue/Fluids/Specimens
  - All tissues, fluids, and specimens taken will be utilized, destroyed, or disposed of as necessary.
4. Agreement to Pay for Services
  - Patient agrees to pay for all services rendered.
5. Assignment of Insurance Benefits
  - Patient agrees to insurance being billed and paid directly to the organization.
  - Patient agrees to pay all bills in full not covered by the insurance benefits.
  - Patient agrees to pay in full any additional charges accrued for collection services (attorney & collection agency)
6. Medicare/Medicaid/Insurance Benefits
  - Patient authorizes the organization to provide Medicare/Medicaid/Social Security with any requested information.
  - Consents to billing for all services provided, including provider fees.
7. Authorization for Disclosures to Regulatory or Oversight Bodies & Waiver of Accounting
  - Patient confirms understanding that health information is shared with public health agencies, regulatory and oversight bodies, as required, without additional consent.
8. Contraband Weapons/Drugs
  - Patient understands that weapons and substances with be confiscated and police will be notified.
9. Tobacco Products
  - Patient understands that all facilities and premises are smoke-free.
  - Patients are encouraged to consider Tobacco Cessation.
10. Provider Non-Discrimination Act
  - Patient understands that there is no discrimination.
11. Patient Rights Information
  - Patient confirms that they reviewed or received this information.
  - This should be offered to every patient.
12. Notice (Work-related injuries/illness)
  - Patient understands that health information related work-related illness or injury may be disclosed to the employer without further authorization.

(For additional information, please refer to the Treatment Authorization & Privacy Acknowledgement Form.)

**It is VERY IMPORTANT that this form is reviewed with EVERY patient at EVERY visit BEFORE requesting their initials & signatures.**

**Once the patient or authorized representative signs this form, it is a LEGAL DOCUMENT.**

April 2024 Patient Experience Team

An Empower Retirement Representative will be scheduling appointments with employees on **April 8<sup>th</sup> and 9<sup>th</sup> from 8am-5pm**. **These will be virtual visits via phone or WebEx sent to your work or personal email.** After scheduling an appointment, Empower will send you the link to call or connect to the virtual meeting right after doing this (**check your Junk Folder**). See below for the link to schedule an appointment. **PLEASE SELECT SALINA REGIONAL HEALTH CENTER AS YOUR LOCATION.**

Salina Regional Health Center is pleased to offer opportunities for you to speak with an Empower Retirement Education Counselor and learn more about:

- Your personal retirement goals and savings strategy
  - Plan details
  - The funds in your plan
  - Rollover of outside retirement account balances
  - Investing basics, such as financial terminology and fundamentals of investing
  - Other resources available
- Answer any plan related questions

Register now at: [salina.empowermytime.com](http://salina.empowermytime.com)



**Human Resources**  
Salina Regional Health Center  
*Hearts for People. Minds for Business.*

**Guess what time it is?!?!?!?!  
Healthstream is now open.  
Deadline to complete your annual tests is November 30th.**

## Harold Courtois Gives Update to City of Herington on Heartland Health Care Clinic



Celebrating the grant from left to right are Haley Jones, director of development and marketing at MHS; Harold Courtois, chief executive officer for MHS; Tony Geiger, board director for MHS; and Elizabeth Weese, executive director of the Community Foundation of Dickinson County.

## Community foundation gifts grant for Herington Clinic

Special to Reflector-Chronicle

The Community Foundation of Dickinson County is pleased to announce its recent grant award to Memorial Health System, the leading healthcare provider serving the residents of Dickinson County. The grant, totaling \$14,996.49, will support the new health clinic that is being established in Herington.

"We are grateful to the Community Foundation of Dickinson County for their generous support," said Harold Courtois, executive director of Memorial Health System. "This grant will help open and establish the new MHS clinic in Herington. We look forward to continuing our mission of providing exceptional care and making a positive difference in the lives of those we serve."

The grant funds will be used to establish the new clinic and will be an investment that will enable Memorial Health System to provide healthcare to a community that is experiencing a healthcare crisis.

"We are delighted to be able to support Memorial Health System's important work of providing a clinic to Herington," said

Elizabeth Weese, executive director of the foundation. "This grant reflects our shared commitment to advancing healthcare access and improving the health and wellness of individuals and families in Dickinson County."

The Community Foundation of Dickinson County is committed to enhancing the quality of life for individuals and families in our community. Through strategic grantmaking, the foundation aims to address critical needs, foster innovation, and promote positive change.

Memorial Health System, a cornerstone of healthcare in our region, provides comprehensive medical services, innovative programs, and compassionate care to patients across Dickinson County. With a focus on excellence and a dedication to improving health outcomes, Memorial Health System plays a vital role in the well-being of our community.

For more information about the Community Foundation of Dickinson County and its grantmaking initiatives, please visit [www.communityfoundation.us](http://www.communityfoundation.us).



## NEW MRI UNIT COMING SOON TO MEMORIAL HOSPITAL; MOBILE UNIT ON-SITE

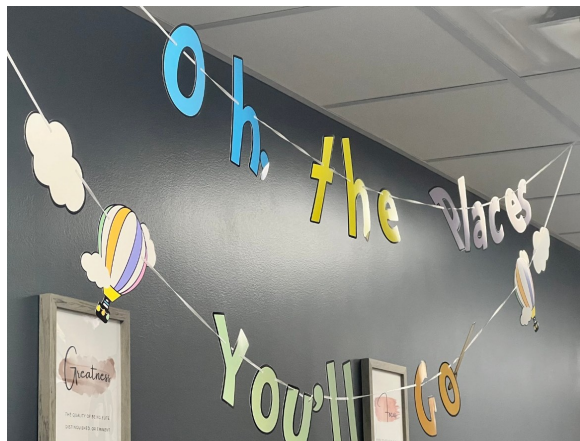
Memorial Hospital's Radiology and Imaging Department will be getting a new MRI machine very soon. The need for a new machine is because the old machine has reached its "end of life" and there is no guarantee that parts will be available. In the meantime, an MRI mobile trailer is parked on the west side of Memorial Hospital, on Brown Street, where it will remain for the next couple of months. Patients who will be having an MRI procedure will be taken to the trailer by a hospital staff member, after checking in at Registration inside the hospital as usual.

On a side note – a wall will need to be knocked down in the Radiology and Imaging Department to bring in the new MRI machine. So please be aware of an area of construction while at the hospital over the next couple of months. THANK YOU!

# VILLAGE MANOR HAS ANOTHER SUCCESSFUL EASTER EVENT WITH RESIDENTS, STAFF, FAMILY, FRIENDS, AND A VISIT FROM THE EASTER BUNNY!



Heartland Health Care Clinic knows how to have fun!!!  
At the beginning of March, to celebrate the birthday of Dr. Seuss, staff dressed up during the week.



# On-the-Spot Award

These awards are given to our Rock Star employees who show up and work hard every day, or for an act of going above and beyond one's normal job duties!



Marvel Coronado is being honored with an On-the-Spot Award because:  
Continual Interpretation was needed during an MRI. She kept the patient company in the waiting room going above and beyond and provided wonderful patient care and interpreting.

Briannah Carlsson is being honored with an On-the-Spot Award because:  
"Bri is the best housekeeper around; I don't know what I would do without her. Please give her something special to reward her for her excellent work."

Emily Goracke is being honored with an On-the-Spot Award because:  
Emily is always willing to jump in and help where ever she is needed! She takes on projects & follows through on them. She is a great asset to the team.

Jessica West-Fall is being honored with an On-the-Spot Award because:

She went above and beyond helping us clean the department

We just want you to know how much we appreciate you today and everyday.

Rachelle Sims is being honored with an On-the-Spot Award because:

Last minute saw a few children due to a credentialing problem with another provider. Rachelle took time out of her full ~~the~~ day to work in a few more to avoid rescheduling them. She worked collaboratively with the physician to complete the visits. This was crucial to the patient so it wouldn't have been an out of network visit. Thank You Rachelle!

Jenna Tyler is being honored with an On-the-Spot Award because:

Family of expired resident wanted to express how wonderful Jenna was with their loved one and all of the residents on the Dementia unit

Leah Carnes is being honored with an On-the-Spot Award because:

Family of expired resident wanted to express how wonderful Leah was with their loved one and all of the residents on the Dementia unit

Colleen Harrington is being honored with an On-the-Spot Award because:

Colleen was very helpful in dealing with a patient about ~~the~~ paper work. Many phone calls trying deal with frustrated patient.

Linda Kolacny is being honored with an On-the-Spot Award because:

Linda started several I.V.'s and roomed patients on an extremely busy day when we were low on staff. She did everything with a great attitude and a smile on her face. The patients were taken care of extremely well!

Chris Klockner is being honored with an On-the-Spot Award because:

Chris came down stairs to room my patients in the afternoon when I was feeling ill, even though she had her own work to do.



Kathy Keune is being honored with an On-the-Spot Award because:

Kathy has been a great influence to our department. She has never backed down to a challenge and has jumped at every opportunity to help not only SPD, but Autoatient as well!

Kindra Reynoso is being honored with an On-the-Spot Award because:

Kindra went out of her way to help me while I was ill. She has gone above and beyond to help me for several days in a row.

Syd. Krausse is being honored with an On-the-Spot Award because:

She not only help me learn new things today but she also helped the girls out front. She is super patient & kind. She has been a true blessing to me.

T-Hudson RN is being honored with an On-the-Spot Award because:

T always is willing to teach, she educates her patients on their medications. Teresa goes above and beyond on making sure her patients have everything they need to be comfortable. She orders all the supplies for the unit and keeps the unit stocked up.

Susan Vaughn is being honored with an On-the-Spot Award because:

Susan was helpful in finding paperwork that staff had spent hours in trying to find.

Jessica Dawson is being honored with an On-the-Spot Award because:

Jessica went to CT when they called because of a difficult I.V. stick and was able to get the job done. She also went to nuclear medicine and helped with a Lexi Scan. all this was done with a willing & cheerful attitude.